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8 **UNITED STATES DISTRICT COURT**
9 **CENTRAL DISTRICT OF CALIFORNIA**

11 REBEKA RODRIGUEZ, individually and
on behalf of all others similarly situated,

12 Plaintiff,

13 v.

14 DELTA T LLC, a Kentucky limited
liability company d/b/a
15 WWW.BIGASSFANS.COM

16 Defendant.

17 Case No. 2:23-cv-03717-HDV-AGR

**FIRST AMENDED COMPLAINT FOR
VIOLATION OF THE VIDEO
PROTECTION PRIVACY ACT**

I. INTRODUCTION

Whenever someone watches a video on www.bigassfans.com (the “Website”), Defendant secretly reports all the details to Google: the visitor’s personally identifiable information (“PII”), the titles watched, and more. Why? So Defendant and Google can bombard users with targeted advertising whenever they use the internet.

As shown below, Defendant's actions violate the Video Privacy Protection Act, 18 U.S.C. § 2710 ("VPPA"). As such, Defendant is liable to each class member for \$2,500 and related relief.

II. JURISDICTION AND VENUE

1. This Court has subject matter jurisdiction over this action pursuant to 28
U.S.C. § 1331 because it arises under the VPPA, a federal law.

2. Venue is proper pursuant to 28 U.S.C. § 1391 because a substantial part of the acts and events giving rise to the class claims occurred in this District. Upon information and belief, many Class members reside in this District.

3. Defendant is subject to personal jurisdiction because the exercise of jurisdiction over Defendant is not “inconsistent with the Constitution of this state or the United States.” Indeed, Plaintiff believes that Defendant generates a minimum of eight percent of its online revenues based upon its website interactions with Californians such that the website “is the equivalent of a physical store in California.” Since this case involves illegal conduct emanating from Defendant’s operation of its website targeting Californians, California courts can “properly exercise personal jurisdiction” over the Defendant in accordance with the Court of Appeal opinion in *Thurston v. Fairfield Collectibles of Georgia*, 53 Cal.App.5th 1231 (2020).

III. PARTIES

4. Plaintiff is a resident and citizen of California. In the Spring of 2023, Plaintiff watched a video titled “***Ask Big Ass Fans – Competitor Comparison***” on Defendant’s website at the link <https://bigassfans.com/ask-big-ass-fans-competitor-comparison/>.

1 5. Defendant is a for-profit Kentucky entity that sells large ceiling fans
2 throughout the United States. Defendant also owns, operates, and/or controls the Website
3 and offers multiple videos for consumers to view and play through the Website. The
4 Website is widely available throughout the United States and in this District.

5 **IV. FACTUAL ALLEGATIONS**

6 **A. GOOGLE ANALYTICS**

7 6. Google Analytics is part of the Google Marketing Platform and is available
8 for free to anyone with a Google account. There are two commonly used versions of
9 Google Analytics: Google Analytics 3 (Universal Analytics) and Google Analytics 4
10 (GA4). Universal Analytics is the legacy version of Google Analytics and is slowly being
11 phased out.¹ GA4 is the latest version of Google Analytics that was launched in 2020.²
12 The tools are materially similar in how they collect and transmit website analytics data to
13 Google.³

14 7. Google Analytics acquires user data from each website visitor using one or
15 more tracking tags installed on the website. A tracking tag is a small piece of JavaScript
16 code that the website owner inserts into the existing code of each page. The Google
17 Analytics tracking tags run in the web browser of each visitor, collecting data and sending
18 it to Google's data collection points.

19 8. Website owners control what data the Google Analytics tracking tag will
20 collect, including the website's metadata, along with what pages a visitor views.

21 9. Website owners control how the Google Analytics tracking tag identifies
22 visitors. The Google Analytics tracking tag is configured to collect "HTTP Headers" and
23 "Event Parameter" data. HTTP headers include data such as IP Address, User Agent
24 String, and Language. HTTP headers are sent to Google from the web browser with every

25
26 ¹ ABOUT UNIVERSAL ANALYTICS, <https://support.google.com/analytics/answer/2790010?hl=en> (last visited May
2023)

27 ² [GA4] INTRODUCING THE NEXT GENERATION OF ANALYTICS, GOOGLE ANALYTICS 4,
28 https://support.google.com/analytics/answer/10089681?hl=en (last visited May 2023)

28 ³ UNIVERSAL ANALYTICS VERSUS GOOGLE ANALYTICS 4 DATA,
https://support.google.com/analytics/answer/9964640?hl=en&ref_topic=12153646,12153943,2986333,&visit_id=6381155
36489543614-1150820823&rd=1#zippy=%2Cin-this-article (last visited May 2023)

1 Google Analytics event that is tracked. Event Parameters vary based on the type of event
2 and may include data such as web form interactions, video views, file downloads, page
3 scrolls, web searches, etc.⁴

4 10. Google Analytics can generate customizable reports to track and visualize
5 data such as the number of users, bounce rates, average session durations, sessions by
6 channel, page views, conversions (such as purchases and adding products to carts), and
7 more. Google Analytics is “designed to work together” with other Google Marketing
8 Platform products to help measure, understand and enhance a website’s digital
9 marketing.⁵ For example, website owners can easily export data from Google Analytics
10 to Google Marketing products to generate audience segments to facilitate targeted
11 advertising.

12 11. Google confirms that it matches activity on the Website with a user’s profile.
13 Google allows users to download their “off-site activity,” which is a “summary of activity
14 that businesses and organizations share with us about your interactions, such as visiting
15 their apps or websites.” The off-site activity report confirms Defendant identifies an
16 individual’s video viewing activities.

17 **B. WWW.BIGASSFANS.COM AND GOOGLE ANALYTICS**

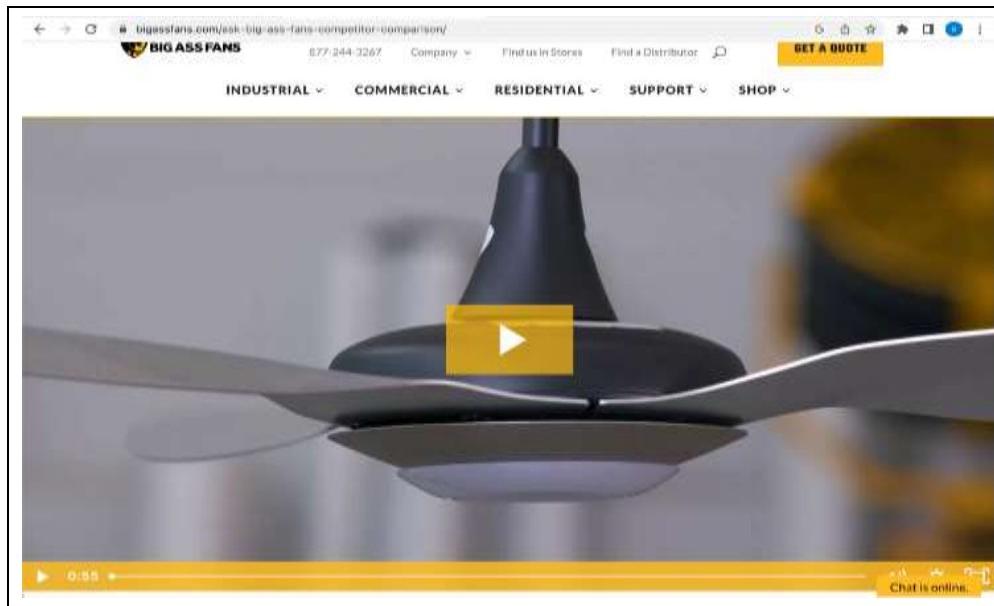
18 12. Plaintiff has a Google account and watched a video titled “***Ask Big Ass Fans***
19 – ***Competitor Comparison***” on Defendant’s website as shown in the following figure:

20
21
22
23
24
25
26
27

⁴ [GA4] ENHANCED EVENT MEASUREMENT, <https://support.google.com/analytics/answer/9216061> (last visited May 2023)

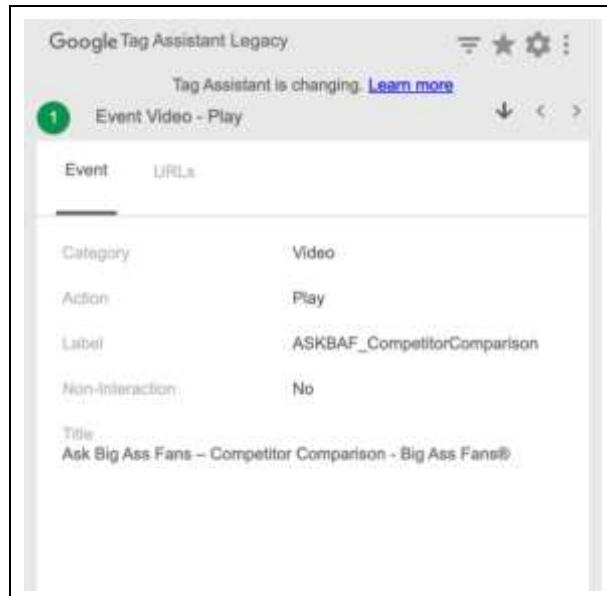
⁵ GOOGLE MARKETING PLATFORM, ABOUT GOOGLE ANALYTICS,
<https://marketingplatform.google.com/about/analytics/> (last visited May 2023)

1 **FIGURE 1**



12 13. Defendant delivers embedded video content on the page and has Google
13 Analytics/Google Tag Manager enabled on the web page such that it notifies Google
14 every time someone watches “*Ask Big Ass Fans – Competitor Comparison*”:

15 **FIGURE 2**



1 **FIGURE 3**

Event		URLs
vp	1217x803	
je	0	
ec	Video	
ea	Play	
el	ASKBAF_CompетitorComparison	
_u	SDCAAEABAAAAACAAI-	
jid		
gjid		
cid	384831358.1680290545	
tid	UA-734189-10	
<u>_gid</u>	1452935066.1680290546	
gtm	45He33tOn51K8RS	

12 14. Whenever the video is played, data is sent to Google that logs detailed
13 information about the video viewed. This data includes the page title and URL, video
14 title and URL, and the _gid cookie.

15 15. The _gid cookie submitted is a unique personal identification number for
16 Google accounts. This data is stored and readily accessible by the Defendant's Website.

17 **FIGURE 4**

Name	Value	Domain
_gid	GA1.2.105652...	.bigassfans.com

21 16. Defendant's actions readily permit an ordinary person to identify Plaintiff's
22 video-watching behavior, including the titles of videos watched.

23 **C. EXPERIENCE OF PLAINTIFF**

24 17. Plaintiff has downloaded Defendant's app onto Plaintiff's smart phone. As
25 such, Plaintiff is a "subscriber" and therefore a "consumer" under the VPPA.

26 18. Plaintiff is a consumer privacy advocate with dual motivations for playing
27 videos on Defendant's Website. First, Plaintiff is genuinely interested in learning more
28 about the goods and services offered by Defendant. Second, Plaintiff is a "tester" who

1 works to ensure that companies abide by the privacy obligations imposed by federal law.
2 As a consumer who advance important public interests at the risk of vile personal attacks,
3 Plaintiff should be “praised rather than vilified.” *Murray v. GMAC Mortgage Corp.*, 434
4 F.3d 948, 954 (7th Cir. 2006).

5 19. In enacting the VPAA, Congress intentionally chose to extend its
6 protections to all persons who watch videos, not simply those who purchase them or
7 claim pecuniary loss. As such, statutes like the VPPA are largely enforced by civic-
8 minded “testers” such as Plaintiff. *See Tourgeman v. Collins Fin. Servs., Inc.*, 755 F.3d
9 1109 (9th Cir. 2014) (explaining why testers have Article III standing and generally
10 discussing value and importance of testers in enforcement of consumer protection and
11 civil rights statutes).

12 20. When Plaintiff played the video on the Website, Defendant knowingly
13 disclosed the title to Google, along with numerous identifiers that constitute PII. In other
14 words, Defendant did exactly what the VPPA prohibits: it disclosed Plaintiff's video
15 viewing habits to a third party in a manner that allows any ordinary person to understand
16 Plaintiff's viewing habits.

17 21. Visitors would be shocked and appalled to know that Defendant secretly
18 discloses to Google all of key data regarding a visitors' viewing habits.

19 ||| 22. Defendant's conduct is illegal and contrary to visitor expectations.

V. CLASS ALLEGATIONS

21 23. Plaintiff brings this action individually and on behalf of all others similarly
22 situated (the “Class”) defined as follows:

23 All persons in the United States who played video content on The
24 Website and whose PII was disclosed by Defendant to any third party
25 during the two years preceding the filing of this action (the “Class
26 Period”).

27 **24. Numerosity (Fed. R. Civ. P. 23(a)(1)):** At this time, Plaintiff does not know
28 the exact number of members of the aforementioned Class. However, given the

1 popularity of Defendant's website, the number of persons within the Class is believed to
2 be so numerous that joinder of all members is impractical.

25. Commonality and Predominance (Fed. R. Civ. P. 23(a)(2), 23(b)(3)):

4 There is a well-defined community of interest in the questions of law and fact involved
5 in this case. Questions of law and fact common to the members of the Class that
6 predominate over questions that may affect individual members of the Class include:

- a) whether Plaintiff and the Class are “consumers” under the VPPA;
 - b) whether Defendant collected Plaintiff’s and the Class’s PII;
 - c) whether Defendant unlawfully disclosed and continues to disclose users’ PII in violation of the VPPA;
 - d) whether Defendant’s disclosures were committed knowingly; and
 - e) whether Defendant disclosed PII without consent.

26. **Typicality (Fed. R. Civ. P. 23(a)(3)):** Plaintiff's claims are typical of those

14 of the Class because Plaintiff, like all members of the Class, used the Website to play
15 videos, and had PII collected and disclosed by Defendant.

27. **Adequacy (Fed. R. Civ. P. 23(a)(4)):** Plaintiff has retained qualified and

17 competent counsel who are highly experienced in complex consumer class action
18 litigation. Moreover, Plaintiff is able to fairly and adequately represent and protect the
19 interests of the Class.

28. **Superiority (Fed. R. Civ. P. 23(b)(3)):** A class action is superior to other

available methods for the fair and efficient adjudication of this controversy because individual litigation of the claims of all members of the Class is impracticable. Plaintiff anticipates no difficulty in the management of this action as a class action.

VI. CAUSE OF ACTION

VIOLATION OF THE VIDEO PRIVACY PROTECTION ACT

18 U.S.C. § 2710, *et seq.*

27 29. Defendant is a “video tape service provider” as defined by the VPPA. See
28 18 U.S.C. § 2710(a)(4). Defendant is engaged in the business of “rental, sale, *or delivery*

1 **of** prerecorded video cassette tapes *or similar audio visual materials.*” 18 U.S.C. §
2 2710(a)(4) (emphasis added). “[L]est the word ‘delivery’ be superfluous, a person need
3 not be in the business of either renting or selling video content for the statute to apply.”
4 *In re Vizio, Inc., Consumer Privacy Litig.*, 238 F. Supp. 3d 1204, 1221 (C.D. Cal. 2017)
5 (Staton, J.).

6 Defendant has designed and developed the Website so that it is significantly
7 tailored to deliver video content to consumers. The delivery of video content to
8 consumers on the Website is a core component of the Website, which is a critical
9 marketing channel used by Defendant to attract potential, new customers and retain
10 existing customers with appealing video content. Defendant has incurred significant
11 expense to design and maintain the Website to deliver video content to consumers.

12 The Website’s video content delivered to consumers is high quality with
13 significant production value. Defendant has incurred significant expense to create the
14 video content delivered to consumers on its Website.

15 The Website has numerous pre-recorded videos available for viewing by
16 users.

17 For example, the Website displays a video entitled, “Ask Big Ass Fans:
18 Competitor Comparison,” at: <https://bigassfans.com/videos/ask-big-ass-fans-competitor-comparison/> (last visited July 21, 2023).

20 The Website displays numerous support videos, which are available for
21 viewing via the webpage at: <https://bigassfans.com/support/videos/> (last visited July 21,
22 2023).

23 The Website displays a video entitled, “How Do I Pair My Bluetooth
24 Remote?,” at: <https://bigassfans.com/support/support-videos-how-do-i-pair-my-bluetooth-remote/> (last visited July 21, 2023).

26 The Website displays a video entitled, “How Do I Change My Bluetooth
27 Remote’s Battery,” at: <https://bigassfans.com/support/support-videos-how-do-i-replace-my-bluetooth-remotes-battery/> (last visited July 21, 2023).

1 37. The Website displays a video entitled, “How Do I Find My Fan’s Serial
2 Number?,” at: <https://bigassfans.com/support/how-do-i-find-my-fans-serial-number/>
3 (last visited July 21, 2023).

4 38. The Website displays a video entitled, “I6 Universal Mount Installation,” at
5 [https://bigassfans.com/support/installation-videos/installation-videos-i6-universal-](https://bigassfans.com/support/installation-videos/installation-videos-i6-universal-mount/)
6 [mount/](https://bigassfans.com/support/installation-videos/installation-videos-i6-universal-mount/) (last visited July 21, 2023).

7 39. The Website displays a video entitled, “Proper Uplight Maintenance, at:
8 <https://bigassfans.com/support/support-videos-proper-uplight-maintenance/> (last visited
9 July 21, 2023).

10 40. The Website displays an installation video entitled, “ES6 Installation,” at:
11 <https://bigassfans.com/support/installation-videos/installation-videos-es6/> (last visited
12 July 21, 2023).

13 41. The Website displays an installation video entitled, “I6 Flush Mount
14 Installation,” at: <https://bigassfans.com/support/installation-videos/installation-videos-i6-flush-mount/> (last visited July 21, 2023).

16 42. The Website displays an installation video entitled, “Haiku Low-Profile
17 Installation,” at: [https://bigassfans.com/support/installation-videos/haiku-low-profile-](https://bigassfans.com/support/installation-videos/haiku-low-profile-installation/)
18 [installation/](https://bigassfans.com/support/installation-videos/haiku-low-profile-installation/) (last visited July 21, 2023).

19 43. The Website displays six videos at: <https://bigassfans.com/installation-videos/> (last visited July 21, 2023) showing how to assemble, wire, and install certain
20 ceiling fan products offered for sale on the Website.

22 44. The Website displays an installation video at:
23 https://store.bigassfans.com/en_us/es62-white (last visited July 21, 2023), which is the
24 webpage regarding the product known as ES6 CEILING FAN: WHITE.

25 45. The Website displays an installation video at:
26 https://store.bigassfans.com/en_us/haiku (last visited July 21, 2023), which is the
27 webpage regarding the product known as HAIKU GEN 4.

1 46. The Website has a video at the bottom of its homepage showing the
2 assembly of its ceiling fan products.

3 47. Defendant has an Instagram account at:
4 <https://www.instagram.com/bigassfans/?hl=en> with over 2,000 posts and 51,000
5 followers. This account includes both photos and “reels,” which is a reference to videos.

6 48. Defendant’s YouTube page at:
7 <https://www.youtube.com/@fannythedonkey/videos> has over 100 videos, including the
8 “Ask BAF” series, which is intended to drive customer engagement, and 8,800
9 subscribers.

10 49. Defendant’s Facebook page at:
11 <https://www.facebook.com/bigassfans/videos>, which contains numerous videos and a
12 few livestream recorded events, has over 334,000 likes.

13 50. Defendant’s TikTok page at: <https://www.tiktok.com/@bigassfans> has over
14 6 million likes and 422,000 followers.

15 51. Defendant is a client of Wrigley Media Group, *see*
16 <https://www.wrigleymediagroup.com/partners>, which produces Defendant’s videos and
17 has an impressive list of other well-known clients, such as Coca-Cola Zero Sugar,
18 Investigation Discovery channel, the Kentucky Derby, and many others.

19 52. Defendant also monetizes the videos as part of its business model by using
20 the videos to collect and disclose viewers’ PII so it can later retarget them for
21 advertisements.

22 53. Plaintiff and members of the Class are “consumers” as set forth above under
23 18 U.S.C. § 2710(a)(1) (emphasis added).

24 54. Defendant disclosed to Google Plaintiff’s and the Class members’
25 personally identifiable information along with the corresponding title of videos that every
26 viewer watched.

27
28

55. Defendant knowingly disclosed Plaintiff's and Class members' PII because it used that data to build audiences on Google and retarget them for its advertising campaigns.

56. Plaintiff and Class members did not provide Defendant with any form of consent—either written or otherwise—to disclose their PII to third parties.

57. Defendant's disclosures were not made in the "ordinary course of business" as the term is defined by the VPPA because they were not necessary for "debt collection activities, order fulfillment, request processing, [or] transfer of ownership." 18 U.S.C. § 2710(a)(2).

PRAAYER FOR RELIEF

WHEREFORE, Plaintiff seeks judgment against Defendant, individually and on behalf of all others similarly situated, as follows:

- a. For an order certifying the Class under Rule 23 of the Federal Rules of Civil Procedure, naming Plaintiff as representative of the Class;
 - b. For an order declaring that Defendant's conduct violates the VPPA;
 - c. For an order finding in favor of Plaintiff and the Class on the cause of action asserted herein, including all available damages;
 - d. For prejudgment interest on all amounts awarded;
 - e. For injunctive relief to stop the illegal conduct;
 - f. For an order awarding Plaintiff and the Class their reasonable attorneys' fees, expenses and costs of suit;
 - g. For any and all other relief, at law or equity, that may be appropriate.

Dated: July 21, 2023

PACIFIC TRIAL ATTORNEYS, APC

By: Scott J. Ferrell
Scott. J. Ferrell
Attorneys for Plaintiff

CERTIFICATE OF SERVICE

T I hereby certify that on July 21, 2023, I electronically filed the foregoing **FIRST AMENDED COMPLAINT FOR VIOLATION OF THE VIDEO PROTECTION PRIVACY ACT** with the Clerk of the Court using the CM/ECF system which will send notification of such filing via electronic mail to all counsel of record.

/s/ Scott J. Ferrell

Scott J. Ferrell